



# CBS Program Update Service

## Introduction

We are pleased to offer a timely service from Ebix Australia to install CBS program updates as these are released. Regular program updates include new processing options, enhancements to existing functionality and bug fixes for both CBS and CBS Web Access. In the last twelve months there have been fourteen (14) program updates.

Until now, program updates have only been distributed by email, allowing you to test enhancements before putting these into production. A number of clients have however requested that Ebix provides a service to automatically install program updates.

Ebix will still provide a program update advice with the detail of each software delivery; this will be sent as an email to your system administrator or other designated contact.

The cost of this service is \$500 plus GST per annum; this cost will be added to your annual software maintenance charges. A pro-rata charge until your maintenance renewal date will apply for the current year.

You can subscribe to this service by completing the attached request and faxing it back to our Help Desk.



## Terms and Conditions

The CBS Program Update Service is available only to CBS clients with suitable dial-up or Internet based access to the UNIX system hosting the CBS application. The connection must support File Transfer Protocol (FTP). It will be necessary for Ebix to have 'root' access to the server.

Services provided by Ebix including the CBS Program Update Service are subject to the provisions of your Software Licence and Annual Maintenance agreements.

# CBS Program Update Service



To: **Support**

Company: **Ebix Australia Pty Ltd**

Fax: **(02) 8467 3099**

Subject: **CBS Program Update Service**

From:	
Company:	
Date:	

Please register me for the CBS Program Update Service at a cost of \$500 + GST per annum.  
Details of my server connection are:

## VPN Connection

Public IP Address:	
VPN Login:	
Password:	
UNIX Server IP Address:	
Root Login:	
Password:	

## Modem Connection

Type of Connection:	
Phone Number:	
Root Login:	
Password:	

I understand that this service is bound by the terms and conditions of the Ebix Software Licence and Annual Maintenance agreements.

Name: \_\_\_\_\_

Position: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_