



CBS Disaster Recovery Service



Introduction

Designed to address business continuity requirements for brokers and underwriting agencies, Ebix has introduced a CBS Disaster Recovery Service.

In the event of a disaster, alternate remote processing facilities can be brought online and accessed over an Internet connection to provide core CBS data processing facilities.

Contingency Planning

Down time as the result of a computer related disaster can have a significant business impact. It is important to have a viable backup strategy.

The loss of a fileserver or whole network takes days to replace, even simple disasters such as a disk crash may result in down time of three to four days. A fire or other loss of physical premises may take longer to recover from.

There are a number of commercial disaster recovery centres however these are generally out of reach of most brokers and underwriting agencies, nor do they provide a CBS processing environment.

Ebix is able to offer an alternative designed specifically for CBS clients.

The service addresses many disaster scenarios including loss of power, environmental disaster, hardware failure, local area network outage and disk crashes. Note, however, that the service only provides for your CBS system, it is not a backup for other applications or files on your

network. It also does not replace the daily tape backup; it is important to maintain established daily backups.

Key Elements

Under the CBS Disaster Recovery Service a permanent copy of your production environment is established on an Ebix server. In the event of a disaster, this production environment is brought online and available for access with a secure logon by any PC connected to the Internet.

Features

- Initial setup of a contingency CBS database on a UNIX server in the Ebix office
- Automated overnight data upload to ensure that an up to date copy of your database is always available
- Remote access via an Internet connection to the latest received copy of your CBS system in the event of a disaster
- Full processing and inquiry facilities
- Monthly verification and refresh of the contingency database by Ebix
- Annual verification testing

In the event of a disaster the service, the most recently received copy of your CBS database will be available within three (3) hours for the time a disaster is notified.

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Using the Service

Once your copy of the database is refreshed with the previous day's data, the backup CBS database can be accessed from any Internet connected PC or subject to conditions directly in our office.

The backup database includes existing CBS user profiles and security. Users are able to inquire and optionally process from the most recently available copy of your CBS database. Note in respect of remote processing as result of a disaster, there may be restrictions in printing from remote workstations. Should it not be possible to print remotely, printing will be available in our office.

There are no time restrictions on the use of the service however limits may apply to the number of concurrent users who can log into the service.

System Requirements

The CBS Disaster Recovery Service requires a VPN connection between your UNIX server and Ebix.

A setup fee and annual licence fee apply for the service with usage charges applying if the service is activated. Contact your local Ebix office for prices or additional information.