



eGlobal Hardware Requirements

Introduction

Ebix eGlobal is a two tier client server application, the following general infrastructure requirements are provided.

Server Specifications

A central eGlobal Oracle database will hold all broking system and financial data. Oracle supports a broad range of operating system server platforms. Windows 2000/2003 Server is the generally recommended operating environment.

General Guidelines

- Current Generation Intel fileserver
- 4GB RAM
- High Speed Disk Storage
- CD-ROM Drive
- 10/100 Network Interface Card
- Tape Back-up Drive
- UPS Power Protection
- Microsoft Windows 2003/2008 Server
- Back-up Software

The database server will be the critical component of the network, server planning should include a review of reliability factors such as RAID disk technology, tape back-up strategy, power protection and disaster contingency planning.

Workstations

The recommended minimum workstation environment is a current generation PC with 1 to 2GB RAM, however as with all new generation GUI software the faster the processor and the more memory that can be allocated to the system the better the performance.

Processor and memory requirements will be impacted by the mix of other applications processed by the workstation. Users who regularly have multiple applications open may require additional memory or a faster processor to attain acceptable performance across all applications.

Windows XP Professional is the recommendation operating system.

Third Party Software

Client and insurer documentation, standard letters and other merge documents are designed to interface with Microsoft Word. In addition eGlobal utilises Microsoft Excel for certain client schedule applications and export options for all reports. All workstations requiring access to eGlobal should have a copy of Microsoft Office installed.

An Oracle database licence is required to support eGlobal.

Included with the system is a suite of operational, management and audit reports.

eGlobal Hardware Requirements



Additional reports can be developed using any third party report writer offering support for an Oracle database. Crystal Reports is recommended.

Printers

All printers to be used for eGlobal processing should be PCL compatible or Postscript laser printers, printers should be configured with a network card or attached to a print server PC and not attached directly to the server. Printers can be configured with multiple printer bins to increase paper handling flexibility.

Printing of documentation within the application is either a direct print operation or controlled by a print queue; the latter is the recommended approach and requires a dedicated PC. Minimum configuration is a system with a network card running Windows 2000/XP Professional.

Remote Offices

The recommended approach for remote connectivity is terminal server technology using either Microsoft Terminal Server or Citrix Presentation Server.

EDI Requirements

Ebix eGlobal provides support for Sunrise Exchange, Premium Funding, banking and other EDI interfaces for more information contact your local Ebix Support office.